Sl.No.	State	1999-2000	2000-2001	2001-2002
10.	JHK	0.00	0.00	122.58
11.	KTK	10.34	6.33	0.04
12.	KER	0.00	0.00	0
13.	MP	25.86	29.30	2.73
14.	MH	0.00	0.00	0
15.	NE 1	10.34	25.55	37.95
16.	NE 2	0.00	0.00	53.83
17.	ORS	15.51	70.00	137.00
18.	PU	0.00	0.00	0
19.	RJ	0.00	0.00	0
20.	TN	0.00	0.26	0
21.	UPE	36.20	90.00	65.22
22.	UPW	31.03	45.00	27.25
23.	UTTARANCHAL	0.00	0.00	77.46
24.	WB	26.09	55.24	56.98
	TOTAL:	233.40	500.00	811.52

Delay in sporting of mail

1843. SHRI K. B. KRISHNA MURTHY: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the Department of Posts conducts National Test Letter Runs to test the efficiency of mail sorting and delivery system in metropolitan cities;

(b) if so, whether it was found that almost 50 per cent of the mail was delivered late and sorting could not be conducted properly in Chennai, Delhi, Hyderabad and Mumbai post offices; and

(c) whether automatic mail processing systems commissioned in metro cities are grossly under-utilised, while extra amount is spent on manual sorting?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR): (a) The National Test Letter Run (NTLR) has been abolished by the Department *vide* its letter No. 38-13/99-D dated 15.12.1999 as the NTLR was introduced to assess performance of Quick Mail Service which was abolished earlier. The Department is however, conducting Live Mail

Surveys to assess delivery efficiency of mails on a regular basis all over the country.

(b) No, Sir. As per the results of the Metro Mail Survey conducted in September, 2001, the delivery efficiency of mail in Chennai, Delhi, Hyderabad and Mumbai is as follows:—

Chennai	98.9%
Delhi	98.5%
Hyderabad	96.1%
Mumbai	99.1%

(c) There are two Letter Sorting Machines (LSMs) each in the Automatic Mail Processing Centres (AMPCs) at Mumbai and Chennai respectively. Out of the two machines, one is kept as standby so that the entire volume of mail is not delayed in the event of breakdown.

The full capacity utilisation of Automatic Mail Processing Centres (AMPCs) depends on availability of machinable mails which conform to standards of size, length, breadth, thickness, non-use of stapler pin etc. Availability of machinable mail thus depends largely on the co-operation of the public. Non-availability of sufficient machinable mails is the main reason for under utilisation of the AMPCs. The Department is making all possible efforts to popularise the concept of machinable mails and educate the public in suitably preparing their mails.

Delay in execution of projects by Civil Wing

1844. SHRI K. B. KRISHNA MURTHY: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the Department of Posts has a separate civil wing for planning and execution of its civil works;

(b) if so, whether on an average each postal circle executes less than one project per year with an average cost of just Rs. 21.00 lakhs per project;